# PUBLIC SECTOR INNOVATION AWARDS 2018 WINNERS





A PARTNERSHIP BETWEEN IPAA AND THE PUBLIC SECTOR INNOVATION NETWORK

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#### **CATEGORY 1: CITIZEN-CENTRED INNOVATION**

#### AUSTRALIAN BUREAU OF STATISTICS AUSTRALIA SAYS "YES" – AUSTRALIAN MARRIAGE LAW POSTAL SURVEY

The delivery of the Australian Marriage Law Postal Survey was an innovative and effective example of user-centred design. It enabled the ABS to complete the survey in only 99 days and to reach Australians across the country, including in rural and remote areas.

The judges were particularly impressed with the innovative approaches taken across the entire survey process, including the approaches to ensure such a high survey engagement rate.



#### CATEGORY 2: CULTURE AND CAPABILITY

#### AUSTRAC

#### AUSTRAC'S ASEAN-AUSTRALIA CODEATHON

AUSTRAC's ASEAN-Australia Codeathon was Australia's first ever intelligence codeathon. It is an innovative and impressive example of regional partners,

government, industry and academia collaborating to solve some of our most complex law enforcement and intelligence problems.

The judges were particularly impressed with the manner in which AUSTRAC delivered the event as part of the ASEAN gathering, given the sensitivities involved in national security matters.



More information is available online at www.act.ipaa.org.au

The four winners were selected from twelve finalists, each of whom presented to a panel of five judges in June. There were over 50 nominations received in 2018.

# PROMOTING EXCELLENCE AND PROFESSIONALISM IN PUBLIC ADMINISTRATION

#### **CATEGORY 3: DIGITAL AND DATA**

#### THE DEPARTMENT OF FOREIGN AFFAIRS AND TRADE

TUPAIA: IMPROVING ACCESS TO HEALTHCARE IN ASIA-PACIFIC – HARNESSING UNTAPPED RESOURCES

Tupaia is a game-changer for Australian Aid. Through the creative use of digital technology and human-centred design, Tupaia has dramatically enhanced the efficacy of the Aid program and improved medical and health care facilities to developing

nations across the Pacific region.

The judges were particularly impressed with what Tupaia means for the delivery of aid in the future, including the potential impact on the broader aid program.

# Tupaia

Health resource and supply chain mapping for the Asia Pacific region

#### JUDGES' AWARD

#### THE DEPARTMENT OF HOME AFFAIRS

REMOVAL OF THE OUTGOING PASSENGER CARD

The removal of the outgoing passenger card has returned over one-million hours back to the travelling public, and enabled the continued capture of critical data through other means.

The judges were impressed by the amount of information collected, and that the information's accuracy increased after the card was phased out. The judges also noted this innovative approach would encourage and give permission for further innovation in the department. FROM 1 JULY 2017 Passengers no longer need to complete an outgoing passenger card



Please contact the IPAA office on 02 6154 9800 for further information.

Nominations for the awards are open to public sector organisations in the Australian Public Service and the ACT Public Service, at no cost to nominating agencies.

## ABOUT THE AWARDS

The Institute of Public Administration Australia ACT Division, in partnership with the Department of Industry, Innovation and Science, and the Public Sector Innovation Network, presents the 2018 Public Sector Innovation Awards.

The Awards are held annually to recognise, celebrate and share innovative work in the Australian Public Service (APS) and ACT Public Service.

## PURPOSE OF THE AWARDS

A successful public service is one that can find new and better ways of doing things by collaborating, thinking differently, and experimenting to create better citizen solutions.

These Awards were created to better recognise and celebrate the innovative work that occurs within the public sector, including to:

- highlight the innovation happening within the public sector;
- spread the good ideas that have been put into practice, and the lessons learnt; and
- foster a culture that supports and celebrates people and agencies doing things differently.

The Awards provide a platform to share innovative approaches across the public service and to encourage others to adopt more innovative mindsets in public administration.

## ELIGIBILITY

Any individual, work unit, group or team from a Commonwealth or ACT Government entity may nominate for the Public Sector Innovation Awards. Please note from 2018 there is a maximum of three nominations per agency.

## CONTACT US

For further information about the awards, please contact Paulette Paterson on 02 6154 9800 or at innovation@act.ipaa.org.au.

More information about the Public Sector Innovation Network can be obtained from https://innovation.govspace.gov.au

IPAA and the PSIN thank EY for their support of the Awards.

