

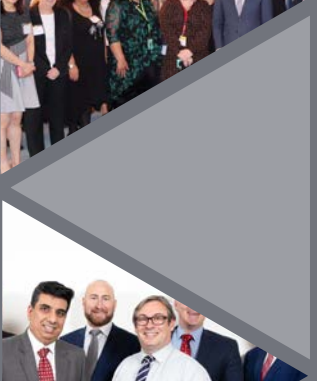
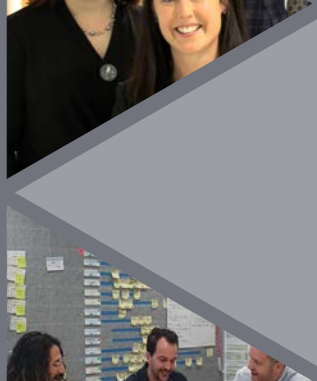
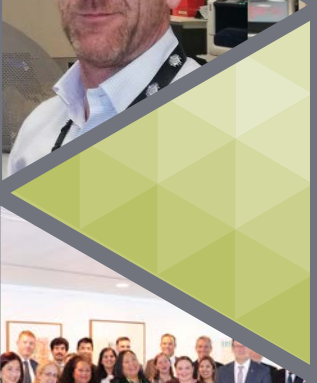
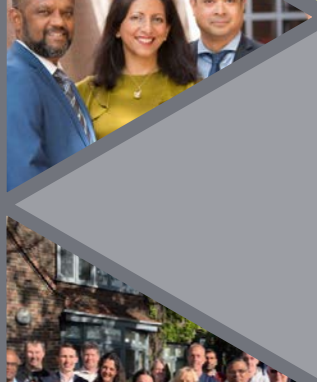
PRIME MINISTER'S AWARDS FOR EXCELLENCE IN PUBLIC SECTOR MANAGEMENT

2019 WINNERS



INSTITUTE OF
PUBLIC ADMINISTRATION
AUSTRALIA

IPAA
ACT



PRIME MINISTER'S AWARDS

2019 WINNERS

GOLD AWARD

AUSTRALIAN GOVERNMENT - GREAT BARRIER REEF MARINE PARK AUTHORITY QUEENSLAND GOVERNMENT - DEPARTMENT OF ENVIRONMENT AND SCIENCE

A TRANSFORMED GREAT BARRIER REEF JOINT FIELD MANAGEMENT PROGRAM — MEETING 21ST CENTURY CHALLENGES

A joint initiative between Federal and State Government, the *Great Barrier Reef Joint Field Management Program* is transforming field management to tackle unprecedented threats to the Great Barrier Reef World Heritage Area.

The Program can now respond and adapt to the compounding pressures on the Reef and direct effort to maintaining connectivity, building Reef and island resilience and undertaking pioneering and adaptive management to reverse species decline.

As a previous winner in these Awards, the judges were impressed that this initiative had continued to improve and embed sustainable excellence through extensive cross jurisdictional collaboration, integrated stakeholder engagement and planning in a complex and sensitive multi-stakeholder context. As well as the innovative treatment of the Great Barrier Reef as an economic asset to better enable its long-term protection and ecologically sustainable use.



SILVER AWARD

AUSTRALIAN GOVERNMENT NATIONAL BLOOD AUTHORITY

AUSTRALIA'S NATIONAL IMMUNOGLOBULIN GOVERNANCE PROGRAM

The National Blood Authority has ensured uninterrupted supply of immunoglobulin products in Australia since 2004.

The continuous and increasing demand for immunoglobulin has presented challenges for security of supply and affordability. These challenges have been met through the *National Immunoglobulin Governance Program*, supported by a national online management reporting system, BloodStar.

Together, the Program and BloodStar deliver an integrated, dynamic, rules-based system that is based on revised criteria for the clinical use of immunoglobulin in Australia. The initiative was implemented in late 2018.

The judges were impressed by the strong commitment to working collaboratively with a complex set of stakeholders to take a user-centric development approach to the Program.

The innovative approach represents a world-first national program providing clinical treatment for patients using precious, high cost immunoglobulin products made from donated blood plasma.



PRIME MINISTER'S AWARDS

2019 WINNERS

COMMENDATION

NORTHERN TERRITORY GOVERNMENT - POLICE FIRE AND EMERGENCY SERVICES, DEPARTMENT OF CORPORATE AND INFORMATION SERVICES and ABORIGINAL INTERPRETER SERVICE

ABORIGINAL RECORDED VOICE ANNOUNCEMENTS AT NORTHERN TERRITORY POLICE STATIONS

This project involved three separate Northern Territory Government organisations; the Northern Territory Police Fire and Emergency Services, the Department of Corporate and Information Services and the Aboriginal Interpreter Service at the Department of Local Government, Housing and Community Development.

The initiative introduced Voice over Internet Protocol (VoIP) technology to 64 police stations across the Northern Territory, to enable callers to be greeted by a recorded voice announcement in their local Aboriginal language as well as English, allowing them to be directed to the support they needed. The service gap that this initiative fills was identified through extensive community consultations.

The judges were impressed by the extent of consultation and collaboration that underpinned this initiative and that it was largely achieved within business as usual resources.



COMMENDATION

AUSTRALIAN GOVERNMENT CLEAN ENERGY REGULATOR

SOLAR PANEL VALIDATION

The *Solar Panel Validation* initiative is an innovative, low cost regulatory solution that reduces red tape, allowing the solar panel industry to self-regulate and ensure sustainable business growth and consumer confidence beyond the life of government schemes, protecting the integrity of certificate claims from sub-standard solar panels.

The solution — a mobile smart phone application that validates that solar panels meet Australian standards — was co-designed with industry and has reduced processing times for Commonwealth incentives.

The initiative was officially launched in 2018 and the flow-on effect has led to more consumers purchasing and installing solar panels, therefore reducing emissions.

The judges were impressed by the way in which the innovative solution was supported by a strong focus on the needs of the end consumer, as well as engaging with external stakeholders that were crucial to the overall success of the initiative.



COLLABORATION AWARD

NEW SOUTH WALES GOVERNMENT SYDNEY LOCAL HEALTH DISTRICT

CREATING HEALTHY HOMES AND NEIGHBOURHOODS IN SYDNEY LOCAL HEALTH DISTRICT: AN INTEGRATED CARE INITIATIVE

The Healthy Homes and Neighbourhoods Integrated Care Initiative is a population-based, family-centred, care-coordination network that functions across agencies to assist vulnerable families to navigate the health and social care system, to keep themselves and their children safe, and promote social cohesiveness.

The initiative was co-designed and co-produced in partnership with families and service partners and has involved multiple core and non-core agencies working together since 2015.

The initiative has been fully implemented in the Sydney Local Health District, and is undergoing evaluation and being scaled to other Health Districts across NSW.

The judges were impressed by the level of collaboration between Commonwealth, State and Local government agencies, non-government agencies and community groups, to produce a multi-agency solution for families in need of support.



KENNEDY AWARD

TASMANIAN GOVERNMENT - TASMANIAN CLIMATE CHANGE OFFICE, DEPARTMENT OF PREMIER AND CABINET

ELECTRIC VEHICLE WORKING GROUP - TASMANIA

Through the Electrical Vehicle Working Group, the Tasmanian Climate Change Office is working in partnership with the community and the Australian Electrical Vehicle Association to support electric vehicle uptake in Tasmania. This project is complex in nature and presents an example of a long-term program with a reasonably large-scale and lengthy duration.

The achievement of the Tasmanian Climate Change Office in orchestrating the establishment of Australia's first State-wide charging network demonstrates that this program is being successfully implemented. A number of other related initiatives within the program are still in their formative stages.

The judges were impressed by the early successes of this initiative and, based on the solid foundation underpinning it, anticipate hearing more about this initiative in the future.

The inaugural Kennedy Award was presented in honour of the late Kerry Kennedy, IPAA's Awards Coordinator and a champion of the Awards since their inception in 2002.



THE 2019 FINALISTS

AUSTRALIAN GOVERNMENT

DEPARTMENT OF EMPLOYMENT, SKILLS, SMALL AND FAMILY BUSINESS

CORPORATE REVIEW

Significant improvements to the design and implementation of corporate services, driven by user and stakeholder analysis and feedback.

DEPARTMENT OF FINANCE and DEPARTMENT OF DEFENCE

BUILDING A SOVEREIGN NAVAL SHIPBUILDING CAPABILITY FOR AUSTRALIA

Delivery of a sovereign naval shipbuilding capability that supports the Government's Continuous Naval Shipbuilding Program.

DEPARTMENT OF HUMAN SERVICES

CHANGE PIPELINE

An innovative, digital and visual narrative of the Department's forward view of change impact.

DIGITAL TRANSFORMATION AGENCY

DIGITAL IDENTITY - GOVPASS

Transforming how Australians access government and non-government services using a secure reusable digital identity.

INFRASTRUCTURE AND PROJECT FINANCING AGENCY

INFRASTRUCTURE AND PROJECT FINANCING AGENCY

A dedicated agency with specialist commercial and financial skills and a mandate to provide advice covering Commonwealth infrastructure investments.

AUSTRALIAN CAPITAL TERRITORY GOVERNMENT

TRANSPORT CANBERRA

DELIVERING LIGHT RAIL FOR CANBERRA

Implementation of Stage 1 of an integrated transport network across Canberra to change the community's connectivity.

NEW SOUTH WALES GOVERNMENT

DEPARTMENT OF EDUCATION

ENTERPRISE FINANCIAL PLANNING TOOL (eFPT) FOR NSW PUBLIC SCHOOLS

A user-focussed budgeting, forecasting & reporting solution, designed to meet the needs of 2200+ NSW Public Schools.

DEPARTMENT OF EDUCATION

INNOVATION THROUGH NEW TECHNOLOGY

Achieving Outstanding Asset Management and Change Management results in NSW Schools.

SERVICE NSW,

NSW SMALL BUSINESS COMMISSION and BETTER REGULATION DIVISION

EASY TO DO BUSINESS PROGRAM

A free, personalised service assisting small business owners to start, run or grow a business.

SYDNEY METRO

SYDNEY METRO NORTHWEST ELECTRICITY PROCUREMENT

Planning, implementation and finalisation of a major renewable procurement project to support its greenhouse gas commitments.

TRANSPORT FOR NSW

TRANSPORT BOT: A NEW FRONTIER IN CUSTOMER INFORMATION

Designed to assist customers at every stage of their journey: using web, social media and voice-assistants for transport information.

QUEENSLAND GOVERNMENT

DEPARTMENT OF TRANSPORT AND MAIN ROADS

DIGITAL CAPABILITY PROGRAM

Building digital capability to become 'digital by default', able to harness digital innovation and respond to ever increasing customer expectations.

DEPARTMENT OF TRANSPORT AND MAIN ROADS

CUSTOMER EXPERIENCE TRANSFORMATION PROGRAM

A cultural change initiative that enabled the Department to put the customer at the centre of everything they do.

QUEENSLAND POLICE SERVICE

PROJECT BOOYAH

Supporting disconnected young people to regain a sense of self-worth, build resilience & enable better life choices.

SOUTH AUSTRALIAN GOVERNMENT

PRIMARY INDUSTRIES AND REGIONS

SOUTH AUSTRALIAN RIVER MURRAY SUSTAINABILITY IRRIGATION INDUSTRY IMPROVEMENT

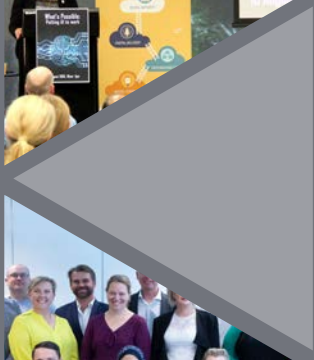
A unique approach to achieving water returns while supporting communities and improving agricultural productivity.

VICTORIAN LOCAL GOVERNMENT

GLEN EIRA CITY COUNCIL, MELBOURNE

DIGITISING HIGH PRIORITY TRANSACTIONS

Providing customers with the option to complete high priority transactions online with a consistent experience.





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