



Good morning

Welcome to the latest edition of 'IPAA Connect', a weekly collection of curated content and resources from across the public sector.

I hope you find IPAA Connect a useful addition to your week, and that it adds value at a time when people are under pressure and juggling multiple demands.

This week we feature our fourth [Work with Purpose](#) podcast with Kathryn Campbell AO CSC, the Secretary of the Department of Social Services. Kathryn provides us with a great insight into some of the challenges recently faced, including processing the equivalent of a year's worth of claims in five weeks.

We're also looking forward to our next episode with Frances Adamson, the Secretary of the Department of Foreign Affairs and Trade. Next week's episode will be filmed and available in both video and podcast format.

If you have any areas you're keen for us to feature, [email me here](#).

Drew Baker

Chief Executive Officer

IPAA ACT

WORK WITH PURPOSE

EP#4: CITIZENS FIRST WITH KATHRYN CAMPBELL AO CSC

Kathryn Campbell AO CSC, Secretary of the Department of Social Services, joins us for this week's 'Work with Purpose'. Kathryn shares insights on managing the massive workforce surge and how being part of the COVID-19 response will benefit the public sector in the future. Listen to the full episode or read the transcript on our [website](#).



EPISODE #4

Citizens First

with

**KATHRYN
CAMPBELL AO
CSC**

#workwithpurpose

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WHAT'S ON @ IPAA



GRADUATE DATA FORUM | COMMISSIONER TOM ROGERS MODERNISING THE AUSTRALIAN ELECTORAL SYSTEM

[Join](#) AEC Commissioner, Tom Rogers, as he takes a look ten years into the future at what the election process may look like. Get the full Graduate Data Forum line-up including session release dates, overviews, speaker keynotes and video links on the [IPAA website](#).



IPAA SOUTH AUSTRALIA 'VIRTUAL ON THE COUCH' SERIES

IPAA SA has teamed up with the South Australian Leadership Academy and PwC to offer a [Virtual On the Couch](#) Series. This week, Cathy Taylor, Chief Executive of the SA Department for Child Protection, shares leadership frameworks, models and mantras that she finds helpful.



PUBLIC SECTOR INNOVATION AWARDS

NOMINATIONS CLOSING SOON

Have you done something differently recently? Something new or more innovative to achieve better results for Australians? Nominations for the Public Sector Innovation Awards close in just over two weeks. Share and celebrate your ideas. Submit your nomination by 15 May [here](#).

SPIRIT OF SERVICE



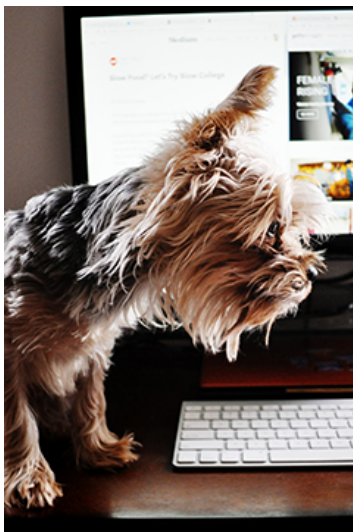
AVINASH VAZIRANI - THERAPEUTIC GOODS ADMINISTRATION

Here's the next video in our [Spirit of Service](#) series, which showcases the diverse personal experiences of passionate and hardworking APS staff responding to the COVID-19 pandemic.

This week we visit Avinash Vazirani from the Pharmacovigilance and Special Access Branch at the Department of Health's Therapeutic Goods Administration. He is also a member of our Future Leaders Committee.

Avinash speaks about the role he and his team are playing to help citizens through the COVID-19 crisis, his personal challenges and what makes him proud to be part of the public service.

SURVEY | HOW ARE YOU DOING?



THE JOYS AND CHALLENGES OF THE 'NEW NORMAL'

We're about six weeks into lock-down, so we wanted to check in to see how you've settled into the 'new normal'.

What do you love?
What are you most concerned about?
How is the new routine treating you?

We'll collate your answers and let you know what the general sentiment is in next week's IPAA Connect.

[TAKE THE SURVEY](#)

AT HOME WITH IPAA



Here's the IPAA Caddy, our newest team member that joined us earlier this year just after the dreaded Canberra hailstorm took out the majority of the events team's cars. The Caddy is a trustworthy chariot in which we store and transport all our equipment to and from IPAA events.

COVID's kept the Caddy unusually quiet, so to keep the engine ticking over while we're in lock-down, Sunny Hutson, our Program Director, took her out last Friday, delivering a slice of delish homemade birthday cake to team doorsteps for the April birthdays and to check in with staff.

We look forward to events returning to normal!

*[Send us](#) your working from home photo, plus a sentence or two on the highs, lows, or quirks like having to deal with unexpected co-workers such as pets or kids.
#athomewithIPAA*

USEFUL TOOLS



APSC: PUBLIC SERVICE WORKFORCE UPDATES

Check out the latest COVID-19 workforce [information](#) from the Australian Public Service Commission including the [principles](#) managers can follow to better support employees with a disability to work from home. The APSC have also released a '[Guidance for Parents and Carers](#)' factsheet, a useful resource as many of us recommence home schooling this week!



HOW TO SPOT A SCAM ONLINE

For most of us during this lock-down period, our daily interactions—and existence in general—has shifted primarily from face-to-face to online. This, unfortunately, has opened up a Pandora's Box of opportunities for virtual scammers. In this [blog](#), Telstra tells us how to see through the spin to spot a scam online.



FACILITATING A VIRTUAL CAFE

Want to hold your own Virtual Café? The Futures Team at the [Public Sector Innovation Network](#) recently held a successful online Café—or forum—with 90 people who participated via multiple technologies. [Here](#) they provide tips on how to run your own interactive, informal, online discussion for a large group.



MAINTAINING RESILIENCE AND STAYING MENTALLY FIT

With growing pressure on the public service to deliver during this pandemic, maintaining resilience is imperative to help us stay calm, think clearly, and be effective and adaptive. This [article](#) recently published in The Mandarin, offers five key skills you can hone to improve your mental fitness and avoid burnout.

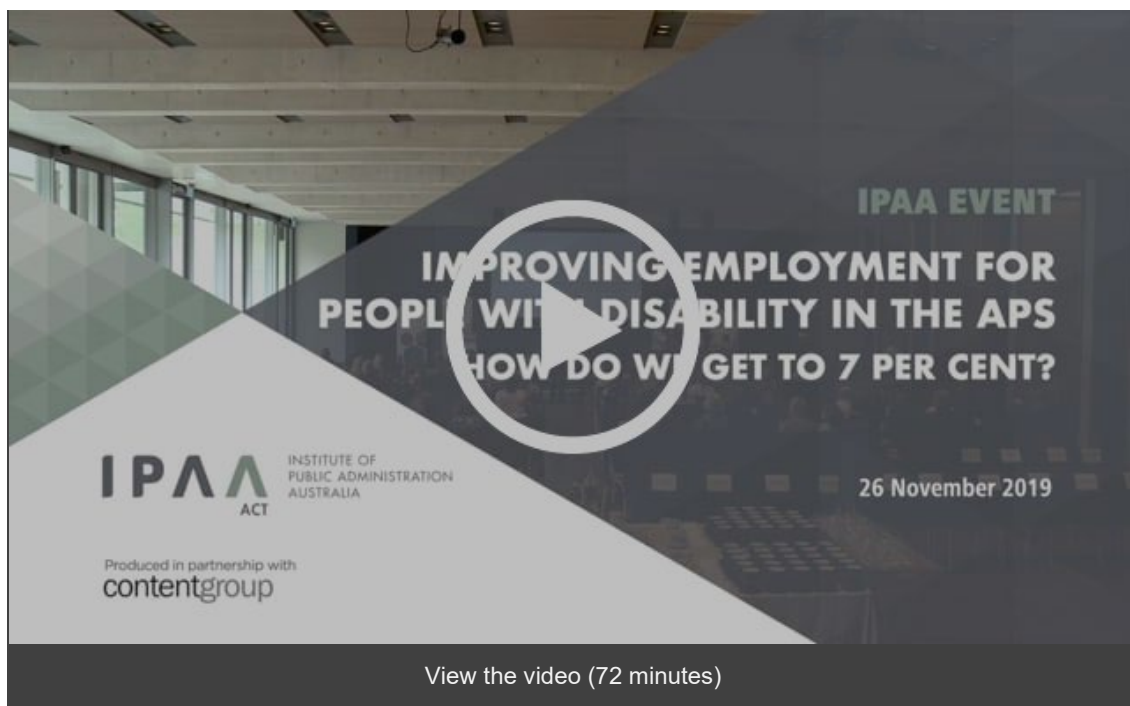
EVENTS CATCH-UP

IMPROVING EMPLOYMENT FOR PEOPLE WITH DISABILITY IN THE APS

26 NOVEMBER 2019 – GANDEL HALL, NATIONAL GALLERY OF AUSTRALIA

An IPAA staff favourite in 2019 was our 'How Do We Get to 7 Per Cent?' event hosted in partnership with the APSC in recognition of the International Day of People with Disability.

The event included a candid and thought-provoking discussion with **Dr Ben Gauntlett**, Disability Discrimination Commissioner of the Australian Human Rights Commission, **Suzanne Colbert AM**, Chief Executive Officer of the Australian Network on Disability and **Scott Grimley**, Diversity and Wellbeing Support Officer at the National Museum of Australia and 2018 APS Diversity and Gender Equality Individual Award Winner. Watch the video below, and access other event resources on the [IPAA website](#).



PARTNERS



IPAA EVENT RESOURCES

You can access past event photos, videos, transcripts and more on the IPAA website.

[FIND OUT MORE](#)

KEEP IN TOUCH

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