



Good morning

Welcome to the latest edition of 'IPAA Connect', a weekly collection of curated content and resources from across the public sector.

Our [Work with Purpose](#) podcast this week explores the themes of integrity and oversight. In this informative and relevant discussion, Michael Manthorpe PSM, the Commonwealth Ombudsman; Grant Hehir, the Auditor-General of Australia; and Angelene Falk, the Australian Information Commissioner and Privacy Commissioner, talk about the importance of a principled, transparent government.

Thanks to the many of you who responded to our survey last week about when you might be interested in returning to a physical IPAA event. The results are interesting showing 83% of people would like to attend an event from late July onwards and 79% indicating they'd prefer it to be about something other than COVID-19! You can read more about the results below, which we'll be incorporating into our planning for the months ahead.

Innovation Month kicks off next week and we'll be joined by two Secretaries for the launch event, which we'll present as a podcast and filmed session. Speaking of innovation, we have just announced the

[12 finalists](#) of the Public Sector Innovation Awards. Congratulations to everyone who entered and we look forward to hearing more from the finalists leading up to the Award Ceremony at the end of the July.

If you have any ideas you'd like to discuss, you can [contact me here](#).

**Drew Baker**

Chief Executive Officer

IPAA ACT

## WORK WITH PURPOSE

### EP#12: DOING THE BASICS WELL

#### MICHAEL MANTHORPE PSM, GRANT HEHIR AND ANGELENE FALK

In this week's episode of Work with Purpose, we speak with three APS leaders about the importance of integrity and its impact on citizens: Michael Manthorpe PSM, the Commonwealth Ombudsman, Grant Hehir, the Auditor-General of Australia, and Angelene Falk, the Information Commissioner and Privacy Commissioner. Listen to the full episode and read the transcript on our [website](#).



EPISODE #12

Doing the basics well - How to stay out of trouble during a global health crisis

with

ANGELENE FALK,  
GRANT HEHIR  
& MICHAEL  
MANTHORPE  
PSM

#workwithpurpose contentgroup IPAA ACT Australian Government Australian Public Service Commission

## WORK WITH PURPOSE UPCOMING PODCASTS



WORK WITH  
PURPOSE

**Monday 29 June** | Launch of Innovation Month 2020

**David Fredericks PSM**

Secretary of the Department of Industry, Science, Energy and Resources

**Dr Michele Bruniges AM**

Secretary of the Department of Education, Skills and Employment

**Monday 6 July** | In lieu of NAIDOC week

**Ray Griggs AO CSC**, Chief Executive Officer

**Letitia Hope**, Deputy Chief Executive Officer

National Indigenous Australians Agency

**Monday 13 July** | **Rebecca Skinner**

Chief Executive Officer, Services Australia

**Monday 20 July** | **Michael Pezzullo AO**

Secretary of the Department of Home Affairs

Click [here](#) if you'd like to recommend a future speaker.

## WHAT'S ON @ IPAA



### IPAA NATIONAL | FREE SPEECH AT WORK

22 JULY 2020 | ONLINE EVENT

Free speech for public and private sector employees is increasingly being challenged. IPAA and the ANU College of Law are bringing together a distinguished panel to consider the issue of free speech from practical, theoretical and policy perspectives. More details and register [here](#).



### IPAA VICTORIA | HOW TO STAY CONNECTED

26 JUNE 2020 | LUNCHBOX SEMINAR SERIES

Thought-leader Rebecca Houghton, Victoria Police's Gabrielle Reilly and the Department of Justice and Community Safety's Terry Strates, will share their insights on how organisations can flourish in a remote working environment. Details and registration [here](#).



### IPAA NSW | BEHAVIOURAL INSIGHTS FORUM

30 JUNE 2020 | ONLINE EVENT

Behavioural Insights (BI) - the understanding of how people actually think and behave - is emerging as a key tool for policy makers. The BI forum will share the results of recent trials that leverage the power of BI to help solve complex societal problems. Details and registration [here](#).

## 2020 PUBLIC SECTOR INNOVATION AWARD FINALISTS ANNOUNCED



Congratulations to the finalists in the 2020 Public Sector Innovation Awards! The twelve finalists were selected from a strong field of 44 nominations, showcasing the great innovation taking place across the Australian Public Service. There are four finalists in each category: 'Citizen-Centred Innovation', 'Culture and Capability' and 'Digital and Data'. Find out more about the successful nominations [here](#).

The finalists will go on to produce a five-minute video 'Pitch' which will be presented to a panel of Judges on Tuesday 21 July. The winners will be announced at an Award Ceremony in late July (details to be confirmed) which will mark the close of [Innovation Month 2020](#). Stay tuned for more information on Innovation Month and the Award Ceremony.

## IPAA SURVEY RESULTS | ATTENDING FACE-TO-FACE EVENTS



Thanks to everyone who participated in last week's survey on your interest in attending physical events – we were blown away by the response! Here's a snapshot of some of what you shared with us:

- **Attendance** - 82% are keen to attend events when it's safe to do so, in line with ACT government guidance.
- **Audience size** - 81% are relaxed about audience size, so long as we follow physical distance guidelines.
- **Topic** - a notable piece of feedback is that only 18% of you want to attend events with a COVID-19 focus!

We also asked why people are keen to attend IPAA events:

- 43% to engage in discussion about the public sector.
- 34% for the opportunity to network with colleagues.
- 19% to get out of the house and back to normality.

We'll take the feedback on board and use it to shape our program for the rest of the year and beyond. Watch this space!

## USEFUL TOOLS



### **PUBLIC SECTOR JOURNAL NEW ZEALAND | JUNE 2020**

The Public Sector Journal NZ is a specialist, digital publication covering events and people making news in the NZ public sector as well as topical issues. The [June 2020 issue](#) is a COVID-19 special, and includes a collection of insights and lessons learnt from surviving crisis and trauma as demonstrated in Christchurch and Canterbury.



### **A SIMPLE SCALE**

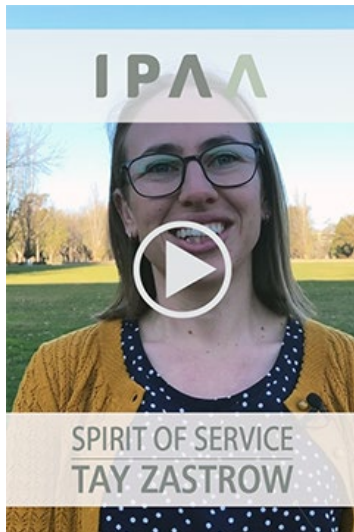
[PS Innovation Network's](#) latest [case study](#) looks at how Services Australia upskilled 15,000 public servants to help process one million payments in about nine weeks. A perfect example of how government can be adaptive, flexible and responsive to meet citizen needs.



## COMMUNITY COMPLIANCE AND REGULATION DURING A CRISIS

Community compliance has been at the heart of Australia's success in tackling COVID-19 and is an essential part of many major public policy initiatives. A recent [ANZSOG seminar](#) looked at what actually makes citizens obey or ignore new restrictions, and how governments can best regulate behaviour during a pandemic.

## SPIRIT OF SERVICE



### TAY ZASTROW

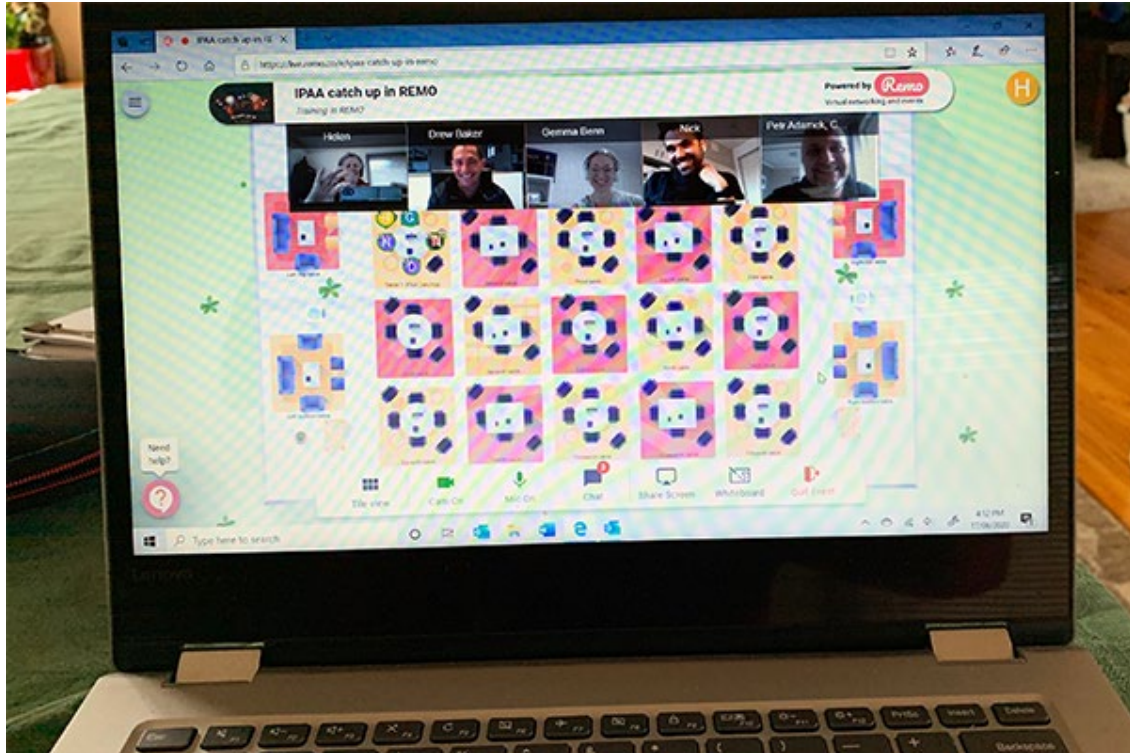
AUSTRALIAN PUBLIC SERVICE COMMISSION

Here's the latest video in our [Spirit of Service](#) series, which showcases the diverse personal experiences of passionate and hardworking APS staff responding to the COVID-19 pandemic.

This week Tay Zastrow, from the People Team at the APSC, talks about her redeployment to Services Australia to assist with processing the Job Seeker claims, and what has made her proud as a public servant during COVID-19.



## AT HOME WITH IPAA



### TESTING NEW DIGITAL WATERS FOR THE INNOVATION AWARDS

IPAA, PSIN and Innovation Award supporters the Canberra Innovation Network (CBRIN), met last week to try out a virtual event system for the upcoming 'pitch training session' being held for the Award finalists in a few weeks. In previous years, CBRIN have delivered this training face-to-face, but are well equipped and 'innovative' in the new world of digital delivery! Here we all are being shown how to move between tables and breakout areas!

## PARTNERS

