





## Good morning

Welcome to the latest edition of 'IPAA Connect', a weekly collection of curated content and resources from across the public sector.

This week our <u>Work with Purpose</u> podcast features **Cheryl-anne Moy**, Deputy Secretary at the Department of Home Affairs and an IPAA Councillor. Cheryl-anne shares with us some insights from her role with Home Affairs including the importance of communicating. Thanks to Cheryl-anne for stepping in at the last minute, it's a great episode!

Next week we're looking forward to hearing from two Directors-General from the ACT Public Service, to reflect on how COVID-19 has impacted the Territory. Rebecca Cross, the ACT Coordinator-General of the COVID-19 Response, will be joined by Katy Haire, the Director-General of the Education Directorate. The following week we will be bringing you the previously mentioned session with the Secretary of Defence and the Chief of the Defence Force.

As I write this, we are starting to see some gentle easing of restrictions, and schools starting to return. Over the coming weeks we'll begin to shift our focus to how the sector transitions through the next series of changes ahead.

If you have any areas you're keen for us to feature, email me here.

#### **Drew Baker**

Chief Executive Officer IPAA ACT

## EP#6: COMMUNICATE, COMMUNICATE - CHERYL-ANNE MOY

In this episode we are joined by Cheryl-anne Moy, Deputy Secretary and Chief Operating Officer at the Department of Home Affairs. Cheryl-anne speaks on working outside your comfort zone, sustaining mobility of the APS and leadership management during COVID-19. Listen to the full episode and read the transcript on our website.



EPISODE #6

Communicate, Communicate, Communicate.

with

CHERYL-ANNE MOY

#workwithpurpose

contentgroup

IPAA



# PUBLIC SECTOR INNOVATION AWARDS



## **NOMINATIONS CLOSE THIS FRIDAY!**

Last chance to nominate for the 2020 Public Sector Innovation Awards. We're thrilled with the number of nominations we're seeing come in. It's not too late to share and celebrate your new and creative ideas. Submit your nomination by this Friday,15 May.

Check out some of the finalists from last year's Awards, presented at <a href="https://example.com/herent-twist">The Pitch</a> event, which will have a different twist this year!



# IPAA ACT WEBINAR | STUNNING DIGITAL COLLABORATION 22 MAY 2020

This webinar explores how to create digital environments which encourage effective collaboration. Facilitators from global consultancy ThinkPlace, will share their vast experience and lessons they've learned from designing, delivering and facilitating online workshops. Details and register <a href="here">here</a>.



# IPAA ACT WEBINAR | INTRODUCTION TO DELIVEROLOGY 4 JUNE 2020

For over 20 years, Deliverology® has been transforming the way governments deliver. Leaders across the globe have adopted the process to help them create better lives for the people they serve. <u>Discover</u> how it can help you deliver lasting and meaningful results for citizens.

# SPIRIT OF SERVICE



## **REBECCA- LEE McDOUGALL**

DEPARTMENT OF EDUCATION, SKILLS AND EMPLOYMENT

Here's the next video in our <u>Spirit of Service</u> series, which showcases the diverse personal experiences of passionate and hardworking APS staff responding to the COVID-19 pandemic.

This week we visit Rebecca-Lee McDougall, from the DESE JobKeeper Compliance team ... which has been particularly busy over the last month or so!

Rebecca shares her personal challenges and what makes her proud during the COVID-19 response.

# **USEFUL TOOLS**



## APSC: WORKPLACE TRANSITION AND MOBILITY ARRANGEMENTS

Last week the APSC released a <u>circular</u> advising agencies on transitioning back to the workplace, while considering delivery of critical functions and employee safety. This was complimented by a second <u>circular</u> updating and clarifying agencies' responsibilities with temporary mobility arrangements for the continued response to COVID-19.



## **ONLINE MEETING FATIGUE**

An interesting <u>article</u> in *The Conversation* about why online meetings can be so exhausting. The root causes for this, it postulates, range from the stress of having to look at our own face, to lagging connection and a lack of non-verbal communication.



## WHY YOU COULD REALLY DO WITH A HUG RIGHT NOW

Just when you thought you heard it all, this <u>piece</u> in *Wired* delves into the science behind the humble hug. It claims the neurological phenomenon of 'skin hunger' has increased exponentially since mandatory lockdown came into play ... and fair enough too!

# AT HOME WITH IPAA



Manager of the Public Sector Innovation Network (PSIN), Helen Bailey, just loves the sun and follows it around the house all day with her laptop, phone, headphones, writing pad and trusty pen in tow.

Here she is at her desk-dining table, worshipping the sun and working on the PSIN's latest priorities – the <u>Public Sector Innovation Awards</u> and Innovation Month coming up in July. Oh, and drafting case studies about the amazing, creative work of Australian public servants. <u>Join the network</u> to find out more.

<u>Send us</u> your working from home photo, plus a sentence or two on the highs, lows, or quirks like having to deal with unexpected co-workers such as pets or kids. #athomewithIPAA

# **EVENTS CATCH-UP**

## **VALEDICTORY SPEECH | DUNCAN LEWIS AO DSC CSC**

11 SEPTEMBER 2019 - NATIONAL PORTRAIT GALLERY

Possibly one of the most profound IPAA speeches in 2019 was delivered by Duncan Lewis AO DSC CSC, in his last public presentation as Director-General of the Australian Security Intelligence Organisation. Duncan spoke about his long and varied public service career, and offered key learnings and lessons acquired along the way. Watch the video below, and access other event resources on the IPAA website.



# **PARTNERS**













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