

AUSTRALIA'S PUBLIC SECTOR:

**FIT FOR PURPOSE.
FIT FOR FUTURE.**

IPAA NATIONAL EVENT SERIES
10 AUGUST 2018



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EVENT OVERVIEW

Frances Adamson

IPAA ACT President and Secretary,
Department of Foreign Affairs and Trade



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KEYNOTE SPEAKER

Professor Peter Shergold AC
IPAA National President and Chancellor,
University of Western Sydney



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AUSTRALIA'S PUBLIC SECTOR

- Fit for Public Purpose?
- Fit for the Future?

Professor Peter Shergold AC
IPAA National President

FIT FOR PUBLIC PURPOSE?

Do we:

- create beneficial public impact;
- in a sustainable manner;
- affording the best value-for-money; and
- communicate it in a manner which citizens understand?

THE GOBBLEDYGOOK OF REFORM

- Adaptive
- Agile
- Capable
- Citizen-centred
- Collaborative
- Creative
- Customer-directed
- Effective
- Efficient
- Evidence-based
- Experimental
- Facilitative
- Flexible
- Imaginative
- Innovative
- Open
- Productive
- Responsive
- Results-oriented
- Team-based

A STRUCTURE OF ADJECTIVES



1 The Capacity of People

Capable



2 The Management of Organisational Resources

Efficient
Effective
Productive

A STRUCTURE OF ADJECTIVES

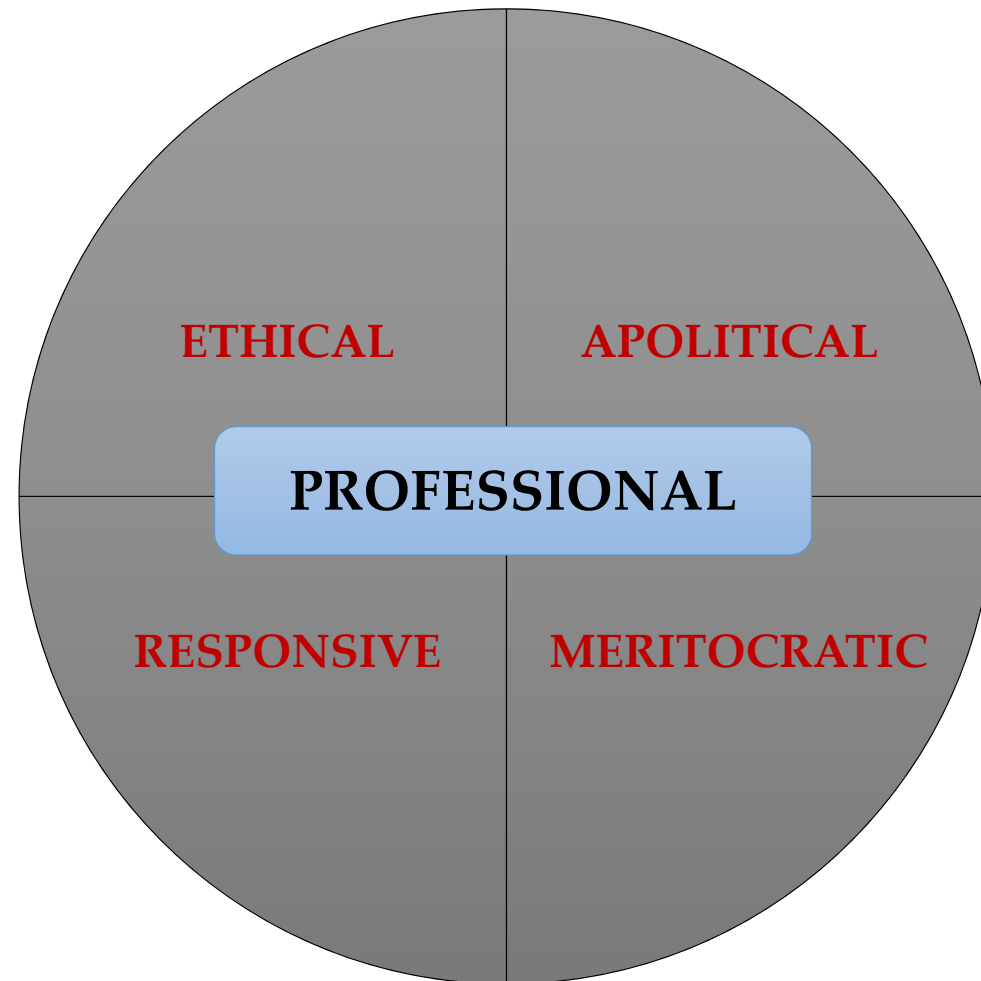


- 3 The Approach to Work**
Collaborative
Evidence-based
Experimental
Facilitative
Flexible
Results-oriented
Team-based
Citizen-centred
Customer-centred

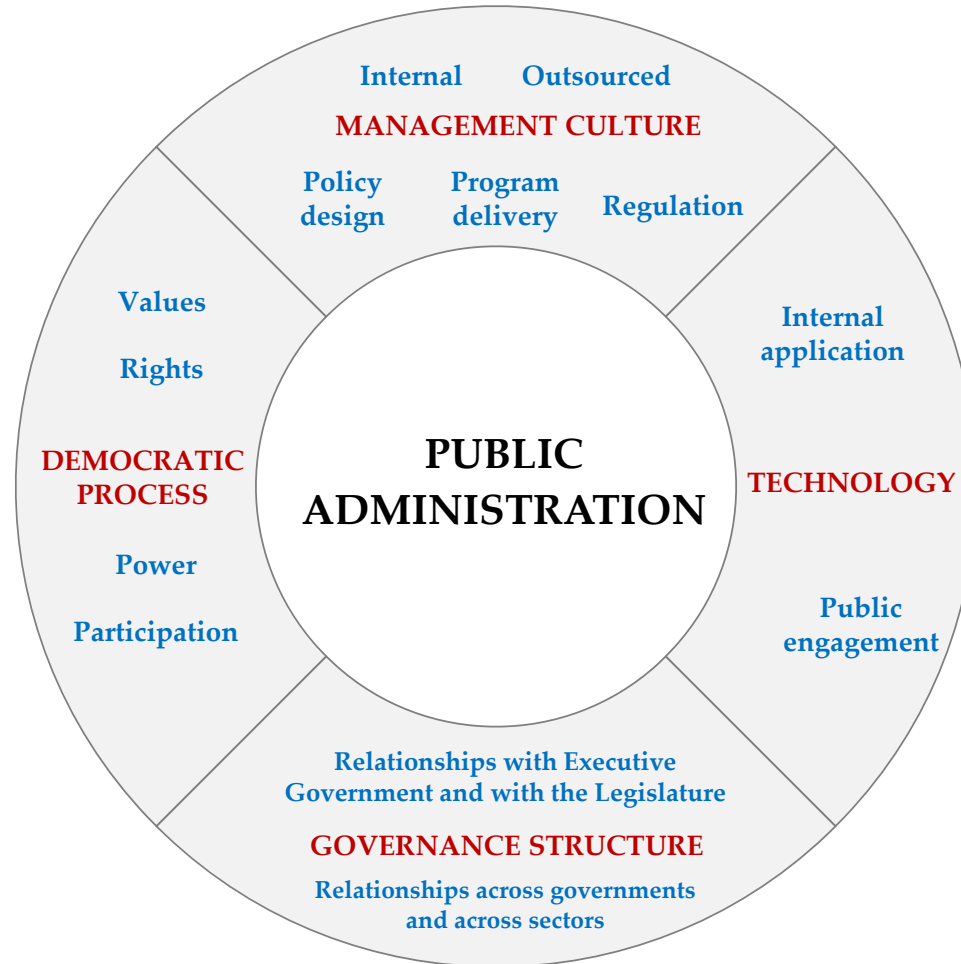


- 4 The Influence of Culture**
Adaptive
Agile
Creative
Imaginative
Innovative
Open
Responsive

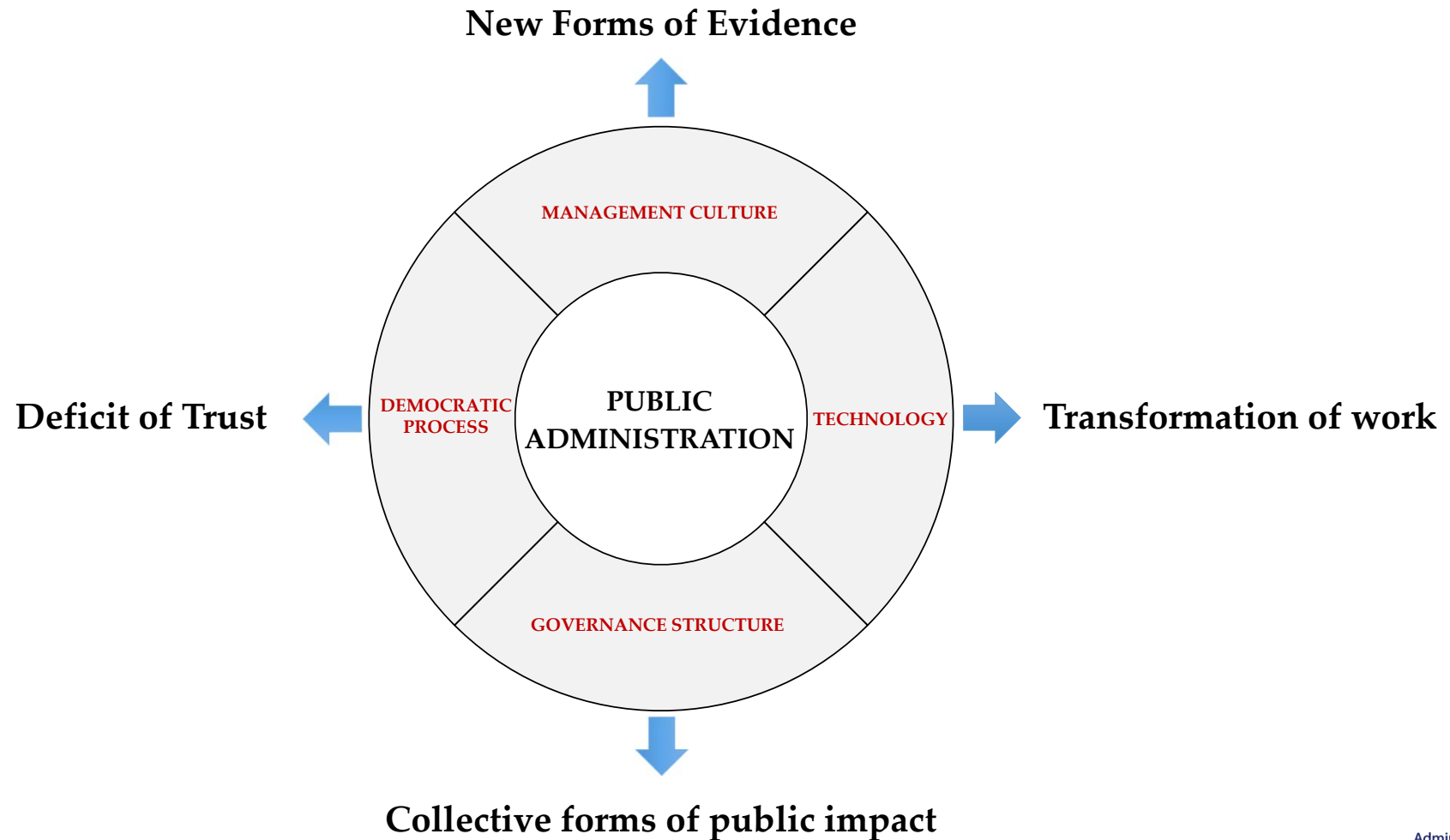
THE FOUNDATIONS OF PUBLIC ADMINISTRATION



A FRAMEWORK FOR PUBLIC ADMINISTRATION



POSSIBLE FUTURES FOR PUBLIC ADMINISTRATION



FIT FOR FUTURE?

- 1 New forms of evidence
 - Big data analytics
 - Behavioural insights
 - Experience-based
 - Human-centred design

- 2 Collective forms of public impact
 - Social enterprises
 - Shared value businesses
 - Cross-sectoral collaboration

FIT FOR FUTURE?

3 The future of work

- **Robotic process automation**
 - Productivity (job loss)
 - Auditability (job accountability)
 - Citizen engagement (job enhancement)
- **Cognitive technology**
 - Machine learning
 - Voice communication

FIT FOR FUTURE?

- ④ The deficit of trust
 - Digital democracy
 - Influencing policy
 - Self-directing program support
 - Public evaluation
 - Participatory democracy
 - Individuals
 - Places
 - Communities

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- Fit for the Future?

Professor Peter Shergold AC
IPAA National President

PANEL DISCUSSION

Professor Peter Shergold AC

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IPAA Councillor and Head of Service, ACT Government

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