

## WHAT'S ON AT IPAA



IPAA ACT | 4 NOVEMBER 2021

### **STATES OF MIND | MENTAL HEALTH IN THE PUBLIC SECTOR**

Hear distinguished panellists Dr Steven Kennedy PSM, Professor Patrick McGorry AO and Professor Pat Dudgeon, share their mental health experiences and work on improving and strengthening the public sector and the outcomes for the Australian community. [More >>>](#)



IPAA ACT | 26 NOVEMBER 2021

### **WHO WANTS TO BE THE NEXT OMBUDSMAN? HINTS FOR POTENTIAL APPLICANTS**

IPAA ACT is pleased to host a Valedictory Address by Michael Manthorpe PSM, the former Commonwealth Ombudsman, who retired from his role at the end of July. [More >>>](#)



IPAA NSW | 8 SEPTEMBER 2021

### **DEEP DIVE INTO TECHNOLOGY AND DIGITISATION**

A panel of Deputy Secretaries will share details of the reform area they are leading including objectives, initiatives and barriers to overcome. They will discuss lessons other parts of the sector can apply to improve results and build productivity. [More >>>](#)



IPAA SOUTH AUSTRALIA | 8 SEPTEMBER 2021

### **CONNECTING AUSTRALIANS THROUGH INCLUSIVE ACCESS TO SERVICES**

This event explores who is most at risk of being left behind as a result of the digital divide. Panellists will share learnings on the accessibility challenges of those facing disadvantage, and will discuss how government can allow for more inclusive access to their services. [More >>>](#)



IPAA VICTORIA | 14 SEPTEMBER 2021

### LEADERSHIP DEVELOPMENT: CONCEPTS AND PRACTICES

This seminar will help participants to respond constructively and assertively to issues hampering organisational effectiveness by: providing a conceptual framework within which to locate the solutions, describing the range of potential interventions, and explaining adult learning principles to assist in selecting the best interventions. [More >>>](#)



The 2021 IPAA National Conference will consider how public sectors are transforming service in the digital age – through the lenses of people, trust, data, and technology. It features some of the most influential thought leaders and practitioners in service transformation who will inform, challenge and inspire. This is the first IPAA National Conference to be delivered with both a live and virtual audience. Public servants and public purpose workers from across Australia, New Zealand and beyond have the opportunity to participate in this important discussion through an engaging, online experience. [More >>>](#)

WORK WITH  
PURPOSE



### UPCOMING EPISODES

#### ON SERVICE, PROFESSIONAL DEVELOPMENT, SYSTEMS LEADERSHIP AND GLOBAL REOPENING

MONDAY 30 AUGUST

**Simon Atkinson** | Secretary, Department of Infrastructure, Transport, Regional Development and Communications

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## LATEST EPISODE

### THE SPIRIT OF SERVICE

The Public Service Medal (PSM) acknowledges public servants who have gone above and beyond to deliver. It pays homage to outstanding service, including service excellence to the public, innovation and leadership. In this episode we're joined by Paul Way PSM, Director General, Defence Community Organisation at the Department of Defence, Dr Ros Baxter PSM, Deputy Secretary at the Department of Education, Skills and Employment and Caroline Edwards PSM, former Associate Secretary at the Department of Health and IPAA ACT Councillor. Hosted by journalist and Adjunct Professor at the University of Canberra, Virginia Haussegger AM, the conversation explores the meaning behind and significance of Public Service Medals. [Listen to the podcast or read the transcript >>>](#)

## NEWS AND RESOURCES



### JUGGLING TOO MUCH IN LOCKDOWN?

The Parents and Carers guide provides practical ways you can maintain a flexible routine that combines work, parenting, remote learning and caring responsibilities for loved ones, and the importance of selfcare for you. Learn practical tips and access links to self-help tools and support services in this Comcare and APSC factsheet. [More >>>](#)



### TOEING THE COMFORT LINE

We should seek discomfort, because in the process of getting comfortable with the things that make us uncomfortable, we learn and grow and become better leaders. It's also what drives innovation, says Deborah Lovich, Boston Consulting Group's Managing Director, in this Forbes article. Deborah led IPAA ACT's '*Head, Heart and Hands*' of *Transformation* masterclass in March this year. [More >>>](#)



### THE POWER OF A WALK

Walking is one of the simplest and most strategic things you can do for yourself. It takes little preparation, minimal effort, no special equipment, and it can contract or expand to fit the exact amount of time you have available. When we go for a walk our brain cells build new connections, helping us generate new ideas and to have strokes of insight. [More >>>](#)

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## IN CASE YOU MISSED IT...



### A LITTLE LESS CONVERSATION, A LITTLE MORE ACTION | DESIGN AND SYSTEMS THINKING IN THE PUBLIC SECTOR

24 JUNE 2020

Government and the public service face increasingly complex challenges, which involve working at scale. Examples include health, employment services, superannuation and taxation systems. The expectations on public sector designers are changing as they work in larger systems, tackling increasing complexity, ambiguity and interconnectedness. In June 2020, IPAA partnered with the Australian Taxation Office on an event that addressed building knowledge, capability and advocacy for addressing large scale and complex government challenges through the use of design and systems thinking.

Watch the event on our Vimeo channel [here](#), via the video below, or view more event resources on our [website](#)



WE WANT YOUR FEEDBACK.

If there are events, content, speakers and themes you would like on our program, please [reach out](#) and let us know!

# OUR PARTNERS



We acknowledge the traditional owners and custodians of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to their Elders past, present and emerging.

