

## WHAT'S ON AT IPAA



IPAA ACT FUTURE LEADERS SERIES | 20 AUGUST 2021

### **THE FIRST 90 DAYS: LESSONS LEARNED FROM PUBLIC AND PRIVATE LEADERSHIP**

Jill Charker and Stephen Barrow-Yu reflect on their transition between the private and public sectors, highlighting knowledge from both worlds that will lead to truly effective leadership in public administration. [More >>>](#)



IPAA ACT | 31 AUGUST 2021

### **WHO WANTS TO BE THE NEXT OMBUDSMAN? HINTS FOR POTENTIAL APPLICANTS**

IPAA ACT is pleased to host a Valedictory Address by Michael Manthorpe PSM, the former Commonwealth Ombudsman, who retired from his role at the end of July. [More >>>](#)



IPAA VICTORIA | 12 AUGUST 2021

### **UNLOCKING CHALLENGES OF CHANGE AT A LOCAL LEVEL**

Hear from two local government change makers who make a significant impact across Victoria. They will discuss approaches and tools relevant for navigating challenges of change at the local level, which are also relevant to the public sector more broadly. [More >>>](#)

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2021 IPAA NATIONAL CONFERENCE

## RIDING THE WAVE OF SERVICE TRANSFORMATION

people | trust | data | technology

14 - 15 OCTOBER, 2021 | HILTON HOTEL, BRISBANE

**IPAA** INSTITUTE OF  
PUBLIC ADMINISTRATION  
AUSTRALIA  
QUEENSLAND

In this hyperconnected world, can governments keep up with the rapid changes in technology and the ever-rising demands from communities for highly personalized 24/7 services? How well positioned are Australian public sectors to ride this wave of extraordinary change and further advance service transformation for communities and democratic governance? Join us in Brisbane for the premier public sector event in Australia — the 2021 IPAA National Conference — to explore these issues and more. [More >>>](#)

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WORK WITH  
PURPOSE



### UPCOMING EPISODES

#### THE SPIRIT OF SERVICE

MONDAY 16 AUGUST

**Caroline Edwards PSM** | Associate Secretary, Department of Health

**Paul Way PSM** | Director General, Department of Defence

**Dr Ros Baxter PSM** | Deputy Secretary, Department of Education, Skills and Employment

#### INNOVATIONS FROM RESPONSE

MONDAY 13 SEPTEMBER

**Professor Michael Kidd AM** | Deputy Chief Medical Officer, Department of Health

**Lisa Schofield** | First Assistant Secretary, Department of Health

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## LATEST EPISODE

### MAKING AN IMPACT WITH LEILANI BIN-JUDA PSM

One of the biggest challenges we face in the Australian Public Service is making our voices heard. With over 150,000 APS employees this difficulty is exacerbated for those from minority groups. So, how do we get people to listen? And how do we ensure our words and actions are making an impact? In this episode we're joined by the Chief Executive Officer of the Torres Strait Regional Authority (TSRA), Leilani Bin-Juda PSM. Leilani speaks with IPAA National President, Dr Gordon de Brouwer PSM, about how she and the TSRA have made a lasting impact in their region and beyond. [Listen to the podcast or read the transcript >>>](#)

## NEWS AND RESOURCES



### EXPLORING WORKPLACE DIVERSITY

The Diversity Council of Australia generates research that enables Australian organisations to fully leverage the benefits of a diverse talent pool. Their research explores areas of gender, inclusion, LGBTIQ+ and flexibility – to name a few. Summary information is available to the public on their website. [More >>>](#)



### GRIDLOCK: REMOVING BARRIERS TO POLICY REFORM

According to a new Grattan Institute report, Australia's governance is going backwards. Without change, it claims, there is little prospect for many substantial policy reforms that would increase Australian prosperity. It identifies the 1980s and 1990s as 'golden years' of policy reform, and documents how governance has deteriorated since then. [More >>>](#)



### WHAT MAKES A GOOD LISTENER?

Despite living in a world where technology allows constant digital communication and opportunities to connect, it seems no one is really listening or even knows how. Author and journalist Kate Murphy explains why we're not listening, what it's doing to us, and how we can reverse the trend in her book *You're Not Listening*. [More >>>](#)



### APS CRAFT EXPLAINED

The phrase 'APS Craft' is relatively new to the public sector vernacular. What does it actually mean and how do public servants attain and hone their Craft? The Australian Public Service Commissioner, Peter Woolcott AO, explains. [More >>>](#)

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IN CASE YOU MISSED IT...



**DIPLOMACY ON THE FRONTLINE**

2 SEPTEMBER 2020

From ventilators to virtual summits, unpacking diplomacy's contribution to Australian security—at home and abroad. This event shares reflections on the nature and relationship of diplomacy and security during this unique time in history, in a conversation between **Frances Adamson AC**, former Secretary of the Department of Foreign Affairs and Trade, and **General Angus Campbell AO DSC**, Chief of the Defence Force. The event is chaired by former Commonwealth Ombudsman and IPAA ACT Deputy President, **Michael Manthorpe PSM**.

Watch the event on our Vimeo channel [here](#), via the video below, or view more event resources on our [website](#)



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WE WANT YOUR FEEDBACK.

If there are events, content, speakers and themes you would like on our program, please [reach out](#) and let us know!

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# OUR PARTNERS



We acknowledge the traditional owners and custodians of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to their Elders past, present and emerging.

